

C/O Mr. J.M Nyarko
Ghana Water Company Ltd, Box 8176, C/W, Tema
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BRIAN OWUSU NYARKO

PERSONAL INFORMATION

- Date of Birth: April 20, 1989
- Place of Birth: Bolgatanga, Ghana
- Nationality: Ghanaian
- Languages Spoken: English, Twi
- Hometown: Tapa-Abotoase, Volta Region

PERSONALITY

- Hard working
- Loyal
- Dedicated
- Open minded
- Team player
- Punctual

CERTIFICATIONS

- ITIL Foundation in IT Service Management
- VMware Certified Associate **VCA-DCV**
- Microsoft Certified Professional - Networking **MCP (MTA 98-366)**
- Geographical Information Systems (**GIS - participant**)

ONLINE COURSE /CERTIFICATIONS

UDEMY

- Android Development for Newbies
- Introduction to PHP Programming Language

SKILLS

DEVELOPMENT SKILLS

- C#
- C++
- SQL
- HTML
- CSS
- WordPress + Elementor Pro
- Web Hosting & Management

OTHER SKILLS

- Zabbix Server Configuration and Monitoring
- iManager M2000 Mobile Element Management System (Huawei)
- iManager U2000 Unified Network Management System (Huawei)
- Solarwinds (Network Monitoring)
- ALEPO CRM(Billing/Production)
- InvoicePlane (Billing/CRM Solution)

TECHNICAL EXPERIENCE

- **VMWARE ESXI HOST INSTALLATION AND CONFIGURATION**
- **VMWARE HOST MANAGEMENT AND CONFIGURATION VIA VCENTER**
- MICROSOFT WINDOWS
- **ANDROID STUDIO - DEVELOPMENT IDE**
- **WORDPRESS**
- ANDROID MOBILE OPERATING SYSTEM
- MICROSOFT VISUAL STUDIO AND SQL SERVER
- SONY VEGAS PRO
- PINNACLE STUDIO
- ADVANCED INSTALLER
- ADOBE DREAM WEAVER
- IMANAGER M2000 MOBILE ELEMENT MANAGEMENT SYSTEM (HUAWEI)

ACHIEVEMENTS

SOFTWARE DEVELOPED

- **Fenix:** Desktop application for Information Technology Support Desk division of Tema Oil Refinery acting as an interim software.
- **Orderyte:** Sales inventory system with SMS Alert and NVR3 integration. Used by warehouses and other shops and businesses.
- **Orderyte - Restaurant Edition:** Restaurant management software
- **Asset+:** Asset management system
- **Smart Pharma:** Desktop application system for a pharmacy
- **ThinkSafe:** A CAPA Log system for the safety department of Tema Oil Refinery
- **S-Loan:** Personal loan management system
- **My Pocket:** Customized personal desktop application for service rendering, expense, and income tracking
- **Inspire Me:** A simple 30 quote android application
- **Loan Calculator:** A simple loan calculator of the S-Loan application for android
- **Mr. Delivery:** Management system for Mr. Delivery

OTHER

- Saw to the completion integration with ExpressPay Ghana with Alepo CRM for Blu Telecommunication begun by former Supervisor.
- **EUROMAG INTERNATIONAL:** Successful configuration of already installed Magnetic Flow Meters with Converter

(MC 308 C) for Ghana Water Company at several Booster stations including Weiija and Tema.

- EUROMAG INTERNATIONAL: Participant in a one-day seminar by a representative of EUROMAG at the Central Workshop of Ghana Water Company Limited

WORK HISTORY

JULY 2012 – AUGUST 2012

- Intern at Tema Oil Refinery as a support technician

OCTOBER 2013 – JULY 2014

- National Service, Tema Oil Refinery
- National Service at Tema Oil Refinery as a Support Technician and minor system developer
- As an IT respondent at the Support Desk Division
- Installation and configuration of Windows Server 2008

JULY 2014 – January 2015

- **Freelance Programming and Technical Support**
- Developed custom software for clients, such as Smart Pharma, eVentory+, S-Loan.
- Been approached by **ACTI Corporation** in a bid for integration of my custom software.
- Support for the Ghana Water Company Limited aiding in configuration of the EUROMAG mc 308c meters

JANUARY 2015 – APRIL 2017

- Co-founder (The Coffee Shop - IT Solutions provider startup)

SEPTEMBER 2014 - NOVEMBER 2015

- Employment at **Blu Telecommunications** as a Network Operations Center (NOC) Engineer/Officer
- Acting as the front line of defense of the Network
- Monitoring network utilization through Zabbix and eNodeBs with the M2000 and U2000 for EPC Nodes.
- Daily physical checks of the Enterprise IT and Production Servers.
- Troubleshooting issues on nodes such as alarms on the Billing Chassis and servers.
- Part of the early team which set up and did the configuration of the Zabbix Monitoring software.

AUGUST 2015 - NOVEMBER 2015

- Product Testing and Development using **Alepo** at **Blu Telecommunications (Support) - Products and Billing Team**
- Developing and Testing consumer products on the Alepo platform
- Troubleshooting issues pertaining to billing and products with the team
- Consulting with Alepo India on issues pertaining to billing and production node issues as well as license application.
- Consulting and Escalating issue to Alepo India

NOVEMBER 2015 - APRIL 2017

- Technical Products Development Officer - **BLU Technical Products**
- Technical Products officer/Supervisor (Acting)
- Developing consumer products based on specifications presented.
- Products testing and analysis.

- Troubleshooting issues relating to products developed.
- Designing and reporting monthly issues and activities.

APRIL 2017 - AUGUST 2018

- Technical Products Development Supervisor - **BLU Technical Products**

APRIL 2017 - PRESENT

- Co-founder (Pseudocode Solutions Limited startup)
- Director
- Web solutions and Deployment
- Software deployment and training

STUDIES

- PARTICIPANT IN GEOGRAPHICAL INFORMATION SYSTEMS (WITH CERTIFICATION)
- MICROSOFT LIGHTSWITCH FOR BUSINESS APPLICATIONS
- VIDEO EDITING (SONY VEGAS PRO AND PINNACLE STUDIO)
- COMPUTER SECURITY AND CYBER FORENSICS (NOT CERTIFIED)
- WORD PROCESSING AND OPERATING SYSTEMS (GEARED TOWARDS WINDOWS)
- BUSINESS MANAGEMENT AND FINANCIAL ACCOUNTING (SEMESTER COURSE AND FURTHER READING)
- ANDROID PROGRAMMING AND FURTHER STUDIES

EDUCATION

BSC. COMPUTER SCIENCE, VALLEY VIEW UNIVERSITY, 2009
- 2013
WASSCE, TEMA SECONDARY SCHOOL, 2004 - 2007
BECE, MARBS COMPLEX SCHOOLS, 2001 - 2004
PRIMARY EDUCATION, MARBS COMPLEX SCHOOLS, 1993 -
2001

HOBBIES

- Programming
- Travel
- Drone photography and videography
- Reading Information Technology related news and blogs
- Researching

REFERENCES

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MR. ADOLF ADDISON

IT Manager, Tema Oil Refinery

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